

# CMC Microsystems - Accessibility Plan – Update of June 28, 2021

### Introduction

CMC Microsystems strives to meet the needs of its employees and customers with disabilities and is working hard to remove and prevent barriers to accessibility.

Our organization is committed to fulfilling our requirements under the Accessibility for Ontarians with Disabilities Act. This accessibility plan outlines the steps CMC Microsystems is taking to meet those requirements and to improve opportunities for people with disabilities.

Our plan shows how CMC Microsystems will play its role in making Ontario an accessible province for all Ontarians.

### **Action Plan**

#### **Customer Service**

Task: confirm website has required information on accessibility

- Web site footer
- Support request page and form
- Feedback/complaint form
- Copy of this accessibility plan

When: annually

Who: Manager, Common Services Business Unit

For more information about Ontario's Customer Service Standard, visit ontario.ca/accessibility.

#### **Information and Communications**

Task: confirm product and service info sheets, corporate annual reports offer accessible versions When: annually Who: Manager, Common Services Business Unit

#### **Employment and Recruiting**

Task: review and update hiring policy to reflect best practices and regulatory updates, especially employment under the <u>Ontario Human Rights Code</u> and the <u>AODA employment</u> <u>standard</u>s.

Lowering the Barriers to Technology Adoption Réduction des obstacles à l'adoption de technologies

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When: annually Who: Manager, Common Services

#### Procurement

Task: review and update Call for Proposals template

- Accessibility requirements as per regulations
- Procedure and template for employees to assign bid assessment points for accessibility

When: annually

Who: Manager, Common Services

#### Training

Task: provide training to employees

- the Ontario Human Rights Code
- accessible customer service
- any <u>accessibility requirements</u> that apply to their job duties and your organization When: before March 31, 2021

Who: Senior HR Coordinator

#### **Employee Work Environment**

Task: ensure employees know that information is available in accessible form on request, as per regulations

- All workplace offices
- SharePoint site for all employees

When: before March 31, 2021

Who: Senior HR Coordinator

#### **Compliance Process**

Task: add accessibility requirements to governance checklist When: before March 31, 2021 Who: Corporate Secretary

Task: assess accessibility compliance requirements for employees in Quebec, Alberta When: before March 31, 2021 Who: Director, Common Services



## **For More Information**

For more information on this accessibility plan, please contact:

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Standard and accessible formats of this document are free on request.